

NORTH SOMERSET CITIZENS ADVICE BUREAU

Welcome to North Somerset Citizens Advice Bureau (CAB) – the charity for your community.

About North Somerset CAB

What we do:

North Somerset CAB is an independent advice and information service

The service is free, confidential and impartial – regardless of race, gender, disability, sexual orientation, religion, age or nationality

We have a large database of up-to-date accurate information available on a wide range of topics.

We use the evidence from our clients' experiences to influence changes in local and national policies that are failing

Our service is available to everyone living or working in North Somerset

We can help with:

- debt and money problems
- benefits and tax credits
- housing and employment problems
- family and personal matters
- consumer problems
- immigration questions
- discrimination issues

Advice Sessions are held on Monday, Tuesday, Wednesday and Friday at the Badger Centre, Wadham Street, Weston-super-Mare from 10am – 3 pm (drop-in).

If you do not speak very good English, please come on Monday between 10 am and 12 pm as we have interpreters here at those times. At other times we may be able to arrange for an interpreter to interpret for you, via the telephone.

Advice sessions are also held at

- Clevedon – Tuesday and Wednesday
- Nailsea – Friday
- Portishead – Monday
- Yatton – Thursday

On Thursdays from 10am – 3pm we offer a telephone advice service.

For more information click on “Ways to contact us”.

Adviceguide is the online CAB service that provides independent information on a wide range of topics and details of reliable sources of advice if you need more help. Adviceguide www.adviceguide.org.uk includes information in a variety of languages including Polish.

Other useful websites in Polish for employment rights are:

- www.tuc.org.uk/polski
- www.pracawbrytanii.eu